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Solution overview

OpenText ApplicationXtender

A single, integrated content services platform to help organizations quickly and easily manage content from capture to use in lead applications





Robust capture capabilities, including keyword extraction and automated metadata, with no need for additional modules



Flexible mechanism to connect content to the applications in which users work



Easy metadata management with documents linked to existing metadata libraries



Process-focused organization designed to mirror how users work OpenText[™] ApplicationXtender has all the components to support an organization's content management needs. Combining a document repository with a full workflow engine and a full forms manager, ApplicationXtender gives organizations a way to approve everything from purchases to contracts without additional systems.

ApplicationXtender is a low-touch system requiring minimal IT overhead. For users who live in Financial, Human Resources or Electronic Medical Records systems, it can provide a never-seen, back-end service that simplifies their workday. The REST services allow for full two-way connection between system of interaction and the content service.

For smaller organizations, ApplicationXtender provides a single solution for content management, business process management and forms automation. The user interface shows users only what they need to see and allows them to quickly get back to in-progress tasks. They can also kick off approval or notify users that tasks are ready from a single interface.

Capture documents from any source

Whether it is an image from a file folder, a newly scanned invoice or coming directly from a Microsoft[®] Office product, ApplicationXtender provides multiple ways to ensure that all content brought into the organization is connected to the right business process. The integrated web scanning provides full OCR and metadata extraction from any scanner as well as bringing the ability to mange PDF and other related electronic document types through a single capture portal. For customers standardized on Office 365, ApplicationXtender has a connector for Office Online Server (OOS) to directly edit and save Office documents.

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ApplicationXtender's ability to fit into a variety of processes and use cases makes it a unique product in the mid-market content services space. The inclusion of a network of connectors to OpenText products, provides even more value tocustomers. For organizations with large volumes of print or PDF based reports organize and digitize in a single step with Output Transformation Services (OTS4AX). The addon module provides print stream transformation from a variety of sources (Folders, FTP, email, MQ, HTTP, Web Services). This content is then indexed and processed to match with your ApplicationXtender naming and metadata.

Put content to work

ApplicationXtender extends the reach of content into an organization's core systems. The web services, connectors and REST services ensure that users can access information both in the system or in a document by simply clicking on a link. ApplicationXtender uses standard REST service packages and web service languages so that content can be connected to any system.

Easy metadata management

ApplicationXtender makes it straightforward to define documents so they can be properly stored and found by users. In addition to a full-text search of the extracted text from the integrated capture, users can design their own metadata lists that can be automatically filled based on completing a single drop-down linking metadata fields. For organizations with metadata databases, ApplicationXtender has a full range of database compatibilities for connecting to existing libraries, whether it is a purchase order list from the ERP, an ICD-10 code or a list of employees, and can ensure that the documents are linked to the appropriate business processes and compliance fields. For organizations with complicated metadata terms, ApplicationXtender has type-ahead for long lists that allows users to choose the right term, no matter how technical the word or phrase requirements.

Process-focused organization of documents

Unlike many Content Services platforms, which are designed to mirror departments, ApplicationXtender is designed to mirror processes. From the granular permissions to the document-level security, ApplicationXtender provides a platform for getting work done. The granular search and saved search options that auto-update with new related documents enables users with a single method to track documents across all of the processes they work in during the day. The robust rendering engine provides a quick view of multiple pages so that users can look through large documents before opening the whole document to make sure it is the right one for their next task. Designed to mirror how users work, document folders can be based on a business process and not tied to departmental structures.



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ApplicationXtender main product includes:

Central ApplicationXtender repository, administration, and security modules

- Web Scanning
- Document Manager
- · Administrator
- Render Server
- Web Access
- Storage and Retention

Extend ApplicationXtender through a set of service modules

A series of services that allows users to extend ApplicationXtender into other business systems

- · Web Services
- REST Services
- SDK

Connect to

AppWorks (20.3+) for workflow

Output Transformation Services (20.3+) for report

⇒ Learn more



The ApplicationXtender home screen provides simple navigation to all core actions

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Refine saved or new searches to drill down based on any metadata category associated with documents

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Type-ahead and quick fill drop-down menus ensure that users search using the right metadata no matter how complicated the keywords